



2023 VJJA Meritorious Award in the Area of Administration

Name: JACKIE CRIGGER

Each year the association presents a Meritorious Award in the Area of Administration. The honor is bestowed upon an administrator who has made a mark on their profession, who embodies the highest degree of excellence in leadership, service, and commitment and who has contributed significantly to the juvenile justice field. The nominee should be in a managerial, supervisory, leadership or policy-making role with an agency serving or working in support of court-involved children. The nominee must also be a member of VJJA (in good standing).

Our award winner graduated from Matoaca High School in Chesterfield County. She has been employed by the 12th District Court Service Unit since January 1992. She is currently the supervisor for the Office Service Assistant Unit where she supervised four staff members. This unit is responsible for numerous tasks to include gathering files for court, entering information for those cases in BADGE, entering data for drug screens, collecting data for criminal and domestic walk-ins, organizing the diversion and other evidence-based groups, entering police information into BADGE for intake, and assist all- citizens and professionals who enter the building. These are some of the tasks that our recipient is assigned to complete daily. The OSA unit is the life blood of court services units, and their work is essential to the proper functioning of all other areas. She is responsible for her staff and assures that all work is being completed correctly and in a timely manner. She also works with each supervisor to ensure that all processes are working efficiently and offer any assistance to ensure her staff's ideas and thoughts are being utilized when policies and procedures for DJJ and locally are being created or revised. This recipient is the office "go to person" for everything from computer issues to building maintenance concerns. She has been in this role since 2001.

This recipient is the "jack of all trades" in the office. She is skilled at working with people- the clients, CSU staff, and stakeholders. She is very organized and is responsible for the onboarding of new staff. She provides great assistance in maintaining the budget for the county and state. Her problem-solving skills are top notch. The theme in the office is to "ask this recipient" when something needs to be corrected. She is a leader among all staff. She has recently taken on the leadership role for the newly formed OSA Southern Region supervisor meeting. She organizes the meetings.

For all of these reasons and more, please join me in congratulating our

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