

## 2022 VJJA Meritorious Award in the Area of Administration

Name: Jennifer Osbourn

Each year the association presents a Meritorious Award in the Area of Administration. The honor is bestowed upon an administrator who has made a mark on their profession, who embodies the highest degree of excellence in leadership, service, and commitment and who has contributed significantly to the juvenile justice field. The nominee should be in a managerial, supervisory, leadership or policy-making role with an agency serving or working in support of court-involved children. The nominee must also be a member of VJJA (in good standing).

Our 2022 award winner graduated from Radford University with a bachelor's degree in Geography and a Master's Degree in Criminal Justice from American Public University. She began her career with the Virginia Department of Juvenile Justice in 2017 with the 26<sup>th</sup> District Court Service Unit's Shenandoah County Office as an Intake Officer. In 2020, she was promoted to Supervisor in the 26<sup>th</sup> CSU's Winchester Office. As supervisor, our recipient oversees probation, parole, and intake for Winchester City, Frederick County, and Clarke County. Prior to joining DJJ, she worked as a law enforcement officer, court reporter, and magistrate.

Our recipient serves as the EPICS lead for her entire court service unit district. She jumped right into this role and assessed the CSU's fidelity and utilization. She is responsible for the CSU's EPICS sustainability plan and ensuring that action steps are being implemented and goals are being obtained. Due to her knowledge, enthusiasm and ability to motivate others, the staff's EPICS utilization has increased and proficiency scores have improved. Our recipient created an EPICS newsletter for the CSU to provide staff with updated information, utilization, fidelity, and proficiency scores. The newsletter also includes events and contests to help motivate her team. In August 2022, the recipient served as a guest speaker during the statewide EPICS cohort graduation. Our recipient is a "mover and shaker" within her CSU, as well as the Northern Region. She is not only a leader but a doer. She would never ask her staff to do anything she is not willing to do herself.

For all of these reasons and more, please join me in congratulating our

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## JENNIFER OSBOURN